



# ಹಿಂದುಸ್ತಾನ್ ಎಲೆಕ್ಟ್ರಾನಿಕ್ಸ್ ಅಕಾಡೆಮಿ

## HINDUSTAN ELECTRONICS ACADEMY

Managed by Evehans Academy, (Registered under the Karnataka Societies Registration ACT 1960)  
(Approved by DTE & AICTE)

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2<sup>nd</sup> January 2024

### GRIEVANCE REDRESSAL COMMITTEE

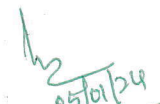
The grievance redressal committee is formed 2<sup>nd</sup> January 2024 with six members to look into the complaints lodged by students, staff and faculty and judge its merit. It redresses the grievance as individual and at class level and grievance of common interest. All complaints are redressed irrespective of its source.

The complaint mechanism is carried out in three levels in the Institution:

- The departmental level grievances are attended by the concerned class teachers who are mentors and department staff.
- The student coordinators and staff coordinators of various clubs act as facilitators to communicate and sort out the grievances pertaining to various clubs and activities.
- Un resolved grievances at the departmental level are referred to the grievance redressal committee of the institution. The complainer may directly communicate common interest to the principal/ student counselor. Depending on the seriousness of the problem, the issues are settled by the committee or principal in consultation with other members of the management, department heads, class teacher, coordinators resolve the complaints promptly and efficiently.

The Grievance redressal committee is headed by PRINCIPAL – HEA and supported by following members

Sl.No.	Names	Designation	Position in Redressal Committee	Appointment letter.No.
1	Dr. NANDEESH MATHAD	PRINCIPAL	CONVENER - HERA/GRC/01	HEA/GRC/02/2021
2	Mr. P.Srinivas Kumar	Infra & Disc Coordinator	Member	HEA/GRC/03/2021
3	Mr. Pranesh Rao.D	Student Counselor	Member	HEA/GRC/04/2018
4	Mrs .Rathan Shyam	Lecturer	Member	HEA/GRC/05/2021
5	Mr. Paul Mani	Retired Professor	OMBUDSMAN	EVE/OMB/001/2018

  
05/01/24  
**PRINCIPAL**  
Hindustan Electronics Academy  
Polytechnic, Bengaluru - 560 037